

QUESTIONS & ANSWERS

How do I know what level I'm in?

Ask our reception staff or swipe your card at the Rewards Centre or visit our website and search under Premier Reward Programme.

How do Members Move Up a Level?

The level or tier rankings are based on the actual points accrued. Every dollar you spend within the club earns rewards points; the total of your accrued points determines which level you are in. All new members will start at base until the next upgrade.

By the 5th of each month members will be moved up to whichever tier their points accrual qualifies for. Members can also move down levels, but this is assessed only every three months, in January, April, July and October, based on an average over the quarter.

What if I don't want to be part of the programme?

No member is forced to use the programme. They can choose to opt out if they wish by advising reception.

How do I reach the different levels of the programme?

Bonus points can be earned in all area of the club including:-

- Beverage purchases
- Gaming machine play
- Coffee club purchases
- Involvement in member-based promotions
- Bistro and dining room purchases
- Swim school payments
- Purchasing show tickets

Do Membership Points Expire?

On close of business on 30 June each year all membership points with the exception of the highest Prestige level* of membership will expire and become zero (0).

How Can I Use My Points?

You can use your points to make purchases within the club on food, beverage, event tickets, gift cards and membership etc.

Points cannot be exchanged for cash.



Members, watch out for your Premier Rewards Symbol.

When your symbol appears on promotional material, different tiers will receive additional benefits for that specific promotion.

For individual promotion Terms and Conditions. See reception or club flyers for details.



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LEAGUES CLUB**

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MEMBERS' INFORMATION

WHAT BENEFIT DOES THE PREMIER REWARDS PROGRAMME OFFER EACH TIER OR LEVEL?

The Premier Rewards Programme comprises the following benefits for each tier:



Discounted Food & Beverage

Birthday Card

Redemption for Woolworths Cards

B-Pay Service

Monthly Point Bonus

Discount on Function Room Hire

Members' Promotion Bonus Ticket

Bonus Birthday Card and Points

Complimentary Coffee and Soft Drink (limited for Premium tier) *1

VIP Invites to Special Events/Promotions

1 Week Advance Ticket Sales* (on specific events)

Redemption for Visa Gift Card *2

The Fitness Edge Membership Discount *3

Discounted Show Tickets *4

Priority Service

Entertainment Draw*5

Swim School Discount

Points Roll Over (no expiration of points)

"Winner's Choice" Monthly Draw*6

VIP Entertainment Draw

Ask us for further information on The Premier Rewards Programme or email rewards@releagues.com.au

*Refer to Benefit Conditions for details.

WHAT IS THE PREMIER REWARDS PROGRAMME?

The PREMIER REWARDS PROGRAMME is a tiered level of membership that can be obtained by any financial member of Ryde-Eastwood Leagues Club. Members earn benefits within the club based on the points they earn within a given period.

It's our way of saying 'Thank You' for your loyalty to Ryde-Eastwood Leagues Club.

WHAT ARE THE LEVELS OF THE PREMIER REWARDS PROGRAMME?

There are 5 levels of membership that can be achieved by club members.

	PRESTIGE	Prestige are our most loyal members that earn over 6000 points per month.
	ELITE	Elite is a highly active member that earns between 3000-5999 bonus points per month.
	PREMIUM	Premium is a regular active member who earns between 500-2999 points per month.
	PLUS	Plus is a standard active member of the club who earns between 1-500 bonus points per month.
	BASE	Base is the starting level for all members. They will stay in this level as long as they are a member.

The more points you earn on your card, the higher the level that you can achieve. Rewards and benefits increase for each level. All members continue to receive the same membership benefits they always have, including discounts on food and beverage within the club, as well as the usual member-based promotions etc.

The points members earn will be reviewed by the 5th of each month to determine if they are entitled to move between tiers.

Members will be moved up in tiers each month based on their activity but will only be moved down during quarterly review periods conducted every three months.

*1 - Limit of one per day for Premium Tier Members

*2 - Minimum of \$50 cards Visa Gift Cards attract an administration fee of \$5 for \$50 cards and \$8 for \$100 cards. *5 - Winners can only be drawn once a month and prize includes two tickets (2 winners drawn)

*3 - Prestige members must be Prestige for two consecutive quarters to receive 100% discount

*4 - Maximum of two tickets per member per show. Some shows may not receive 100% discount due to

entertainer. These will receive 50% discount

*6 - Prize includes two tickets to the show, \$20 drinks voucher and \$50 meal voucher to be used at Golden Hawk Chinese Restaurant & Palm Court Bistro.