

FORTNIGHTLY DIRECT DEBIT CANCELLATION FORM

I hereby authorise Pay Solutions to cancel my membership.

Note: I understand that if I choose to cancel my membership within the minimum 12-month contract (minimum 26 fortnightly debits) I must pay a cancellation fee to release myself from the agreed term as specified in my direct debit membership agreement.

I understand that 4 weeks notice is required to cease payment.

Date: _____ **Membership Number:** _____

Member's Name: _____

Member's Address: _____

_____ Post Code: _____

I hereby wish to **CANCEL MY MEMBERSHIP**

My final membership payment will be debited on ___/___/___ (date)

- I understand that I am cancelling after 12-months (26 payments) and, as such, there will be no cancellation fee.
- I understand that I am cancelling my membership between 6 and 12 months (13 - 26 payments) and, as such, I will be charged a \$120* cancellation fee which will be debited on ___/___/___ (date).
- I understand that I am cancelling my membership within the first 6 months (13 payments) and agree that my account will be debited the necessary amount to meet the requirements of making 13 payments plus a \$120* cancellation fee. This payment will be debited on ___/___/___ (date).

Once the above fees are successfully debited, I will then have no further debits taken from my: (circle one)

Bank Account

Credit Card

Please tick your main reason for leaving The Fitness Edge:

- Medical Reasons
- Moving out of the area
- Financial reasons
- Lack of use
- Unhappy with The Fitness Edge staff or service (please state).

To help us to continue to improve our services and facilities, could you please take a moment to fill out the following questions:

What did you like most about The Fitness Edge?

What did you like least about The Fitness Edge?

If your lifestyle permitted, would you rejoin The Fitness Edge? YES NO

Member's Signature: _____ **Date:** _____

Staff Name: _____

*NB: If you joined as a Direct Debit member before 3/3/14, a reduced cancellation fee applies. Please contact reception for details.